Minutes Consumer Health Regional Advisory Committee Inaugural Meeting December 15, 2006

RAC members present:

Linda Gorman, Elizabeth (Beth) Ketterman, Georgia Lanford, Debbie Michaels, Terri Ottosen, Janet Schneider, Christie Silbajoris, Cindy Westley

Absent RAC members: Nancy McKeehan, Rebecca Mitchell, Lance Watson

Welcome and Introductions

Terri Ottosen welcomed the group and explained that this meeting was the inaugural meeting of the Consumer Health Regional Advisory Committee (RAC). All present provided introductions, their background and/or interest in consumer health. As each person talked, connections between interests and current work in consumer health were found amongst everyone.

Election of Chair

Each Regional Advisory Committee elects a chair to serve as spokesperson for the committee who attends additional oversight meetings during the contract period. Linda Gorman volunteered to serve in this capacity.

Consumer Health Program

Terri Ottosen discussed a few projects she is interested in developing for the region, including the development of a veterans' health class, a patient informatics class, peer-to-peer training with young adults, and a pilot project with HUD (Housing and Urban Development). Others are also either interested in these areas or have already been working with particular populations. The following are areas the committee would like the consumer health program of the NN/LM SE/A region to focus on during the contract period 2006-2011:

- 1. Health literacy includes the development of a health literacy toolkit
- 2. Veterans' health
- 3. Patient informatics includes navigation of health system, information resources, etc.
- 4. Peer-to-peer training among young adults, parents, community
- 5. Work with faith-based organizations

- 6. Work with Hispanic migrant workers
- 7. Develop a toolkit that provides basic information for libraries wanting to establish connections in the community
- 8. Work with teachers and school nurses to increase awareness of consumer health information

Next Steps

Terri will distribute a listing of all RAC members and contact information. Committee members will be notified of the next meeting. It was agreed that because not everyone has access to a microphone or speakers for their computers, the best way to meet in the future is to continue via phone teleconferences.